

nivin nabeel

647.878.8145

nabeelnivin@gmail.com

www.nivinnabeel.com

education:

100 SCHOOL | 2024

#100DaysOfAI

SPRINGBOARD | 2018

UX Design

TORONTO METROPOLITAN UNIVERSITY | 2016

Bachelor's of Architectural
Science

SOOCHOW UNIVERSITY | 2015

Chinese Construction Methods

ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE – GERMAN JORDANIAN UNIVERSITY VISITING SCHOOL | 2014

Parametric modelling of Eroded
Morphologies of The Desert

THE CHANG SCHOOL OF CONTINUING EDUCATION | 2013

Building Information Modelling

WESTERN UNIVERSITY | 2012

Arts and Computer Science

software:

Product Management & Analytics:

Productboard, JIRA, Azure DevOps,
Power BI, Tableau, Excel

Customer Management:

Dynamics CRM, NetSuite

AI, Product Design & Prototyping:

Figma, Miro, Sketch,
Notepad++, Moqups, ChatGPT,
Copilot

Media & Communication:

Illustrator, Photoshop, InDesign,
Premiere Pro, After Effects,
Camtasia, PowerPoint

Digital Design and Construction:

Revit, ACC/BIM360, Ideate
Software, Ideate Automation,
Dynamo, Grasshopper, Rhino

professional summary:

Product Manager with a strong technical foundation in SaaS, automation, and data-driven product development. With over a decade of experience spanning digital design technology, customer success, and workflow innovation, I bring a unique mix of nerve, uniqueness, and creative intelligence to every project – translating complex user needs into scalable, intuitive solutions. Known for being sharp, fun to collaborate with, and relentlessly focused on impact, I align product vision with measurable outcomes through data, empathy, and creativity to deliver features that drive performance, efficiency, and genuine user delight.

work experience:

GRAITEC GROUP | TORONTO, CANADA

Product Manager – Senior Solutions Architect | Apr 2024 – Present

- Ideate Software, now part of Graitec Group, evolved my role from Customer Success Manager to Senior Solutions Architect and ultimately Product Manager, reflecting my focus on product strategy and delivery.
- Led product strategy and roadmap development through Productboard, DevOps, and JIRA, managing feature prioritization, sprint planning, and releases based on feedback, analytics, and cross-functional collaboration.
- Maintained and produced Getting Started guides, How-To articles, and What's New documentation for releases, along with What's New video – handling both content creation and delivery for global audiences.
- Collaborated with development teams in an Agile environment to launch a tool praised by customers for streamlining Revit workflows. Exciting!
- Defined and refined feature requirements, user stories, and acceptance criteria to ensure alignment with customer needs and goals.
- Led localization initiatives, expanding accessibility and adoption across regions.
- Partnered with marketing, sales, and success teams to support launches with documentation, enablement content, and training materials.

IDEATE SOFTWARE | TORONTO, CANADA

Customer Success Manager | Aug 2022 – Apr 2024

- Serve as the primary owner of the team's technical IP, maintaining in-depth product knowledge and acting as the go-to resource for internal and customer-facing technical expertise.
- Delivered technical support, QA testing, and troubleshooting, leveraging customer insights to guide product improvements and feature prioritization.
- Advocated for customers throughout the product lifecycle, translating feedback into clear product requirements and championing improvements that enhanced user experience and efficiency.
- Built a log and journal parser that significantly reduced the time required to manually review, diagnose, and resolve issues.
- Developed a Power BI dashboard using DAX and Power Query, integrated with our software to provide customers worldwide with actionable model data KPIs.
- Led training sessions both in-person and remotely, as well as at industry events and conventions.

MONTGOMERY SISAM ARCHITECTS | TORONTO, CANADA

BIM Manager | October 2020 – Aug 2022

- Led the firm's digital transformation during COVID, driving workflow optimization and efficiency across design and documentation processes.
- Implemented new standards and best practices in modeling and documentation, improving project quality, coordination and collaboration.
- Implemented BIM360 and Ideate Software, developing an interactive BXP Plan that streamlined project kick-offs and improved disciplines coordination.
- Designed and deployed a data-driven Power BI dashboard to enhance project visibility and enable data-informed mode-management decisions.
- Conducted hands-on workshops and training sessions to address challenges in BIM adoption, ensuring consistent standards and proficiency across teams
- Championed the firm's expansion into BIM-driven delivery, promoting scalable digital practices that strengthened quality, and long-term efficiency.

contributions:

BIGMODE GAME JAM | 2025

Cats On Treadmills!

AUTODESK UNIVERSITY SPEAKER | 2023

AS131400 | Clone Yourself and Save Time on Repetitive Revit Tasks with Ideate Automation

REVIT PURE LIVE GUEST SPEAKER | 2023

Mastering the Art of Revit Data

BUILDING TRANSFORMATIONS (CANBIM) GUEST SPEAKER | 2022

Industry Summit on Prefabrication
Big Team, Big Project, No Time

TORONTO DYNAMO USER GROUP | 2019

Found Committee Member

NUIT BLANCHE - SOMNIUM | 2016

Interactive Public Art Installation

SUKKAHVILLE | 2015

Temporary Public Art Installation

work experience (con't):

GENSLER | TORONTO, CANADA

Digital Design Specialist | February 2019 - October 2020

- Bridged design and technology, managing multiple office projects to ensure seamless workflows and successful delivery.
- Led the implementation of new digital tools and technologies while providing ongoing technical support and training across teams.
- Conducted product testing to ensure quality and reliability, and developed BIM Execution Plans to enhance project efficiency and coordination.
- Spearheaded the firm's transition to BIM360, streamlining collaboration and project coordination.
- Optimized workflows for Sidewalk Labs' CIBC Tower project and maintained BIM standards for the Pier G Airport development.
- Supported teams in preparing precise digital files for laser cutting, 3D printing, and PointCloud scanning, ensuring accurate and efficient production.

MGBA INC. | TORONTO, CANADA

Intermediate Architectural Technologist | February 2018 - February 2019

RZA INC. | TORONTO, CANADA

Architectural Designer/ Project Manager | August 2016 - November 2017

DEPARTMENT OF ARCHITECTURAL SCI. | TORONTO, CANADA

Assistant Curator | January 2016 - April 2016

EIGHT ART HOTEL | SHANGHAI, CHINA

Architectural Designer In Residence | June 2015 - August 2015

ECADI | SHANGHAI, CHINA

Architectural Designer | June 2015 - August 2015

ATELIER3AM, TORONTO, CANADA

Architectural Designer | May 2014 - August 2014