

nivin nabeel

647.878.8145

nabeelnivin@gmail.com
www.nivinnabeel.com

education

SPRINGBOARD | 2018

UX Design

TORONTO METROPOLITAN UNIVERSITY | 2016

Bachelor's of Architectural Science

SOOCHOW UNIVERSITY | 2015

Chinese wood and concrete construction

ARCHITECTURAL ASSOCIATION SCHOOL OF ARCHITECTURE - GERMAN JORDANIAN UNIVERSITY VISITING SCHOOL | 2014

Eroded Morphologies of the desert workshop

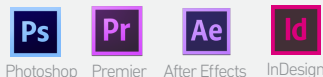
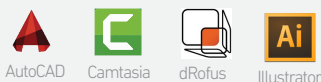
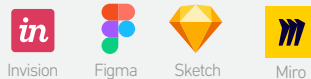
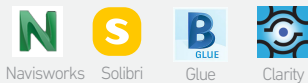
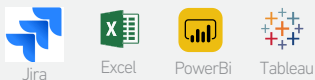
THE CHANG SCHOOL OF CONTINUING EDUCATION | 2013

Building Information Modelling

WESTERN UNIVERSITY | 2012

Visual Arts Major & Computer Science

software



summary:

CUSTOMER SUCCESS:

- Onboard new customers, built strong client relationships, and provided timely support and product training.
- Trained existing and new clients when new features are released.
- Monitored customer accounts, analyzed data, and executed success plans to help customers achieve their goals.
- Contributed to customer retention, identified upselling opportunities, and gathered feedback for product improvement.
- Performed product testing and helped evolve the tool with features implementation.
- Collaborated with developers, utilizing DAX expertise, to create a Power BI dashboard as an additional content feature within our software.
- Hosted online webinars, conducted in-person tours, and traveled to lead sessions at WeWork events to connect customers with our product.
- Actively contributed to the creation of documentation and knowledge-sharing resources.

BIM MANAGEMENT:

- Extensive experience with diverse project contracts and strong knowledge of the latest Autodesk software and add-ons.
- Diligently pushing software updates, hotfixes following product testing.
- Passion for developing and implementing standards, workflows, tools and processes.
- Proficiency in data management, data visualization.
- Outstanding project management skills and communication skills.
- Implementation of BIM technologies across various project types, including conducting BIM Kickoff meetings and defining project expectations.
- Develop BXP for projects along with LOD matrix and modelling expectations.
- Training internal and external users on technologies, workflows, and COBie for facility management deliverables.
- Perform model Metrics analytics with Power BI.
- Develop workflows utilizing model data and automation using Ideate Software.
- Communicate with management use of BIM and standards implementation.
- Communication with management regarding BIM benefits and ROI, as well as educating clients on BIM's impact on scheduling and cost in various project types.
- Train teams on COBie for FM deliverables during project turn over and facilitate among consultants and trades and clash detection with software like Navisworks, Solibri, and BIM360 Glue.
- Development of custom libraries for projects and the office, including parametric families and evolve the way we work.
- Defining file sharing protocols for external stakeholders and mitigating risks associated with BIM deliverables.
- Efficient troubleshooting of daily modeling errors through a ticketing system.
- Collaboration with designers, consultants, and trades to improve workflows and address challenges.
- Networking with local and global BIM Managers, researching and testing new workflows while embracing ongoing learning and adaptation to evolving technology.

work experience:

IDEATE SOFTWARE | SAN FRANCISCO, UNITED STATES

Customer Success Manager | Aug 2022 - Present

In my role as a Customer Success Manager, I excelled in onboarding existing and new customers, cultivating strong client relationships, and providing timely support, all while delivering essential product training. I actively monitored customer accounts and harnessed data analysis to identify trends and effectively execute customer success plans to help them achieve their goals. My responsibilities extended to ensuring customer retention, spotting upselling opportunities, and gathering invaluable customer feedback for product improvements. Additionally, I collaborated closely with developers, utilizing my expertise in DAX (Data Analysis Expressions), to create a Power BI dashboard that works in conjunction with our software that served as an additional content provided to our customers giving users with powerful data insights. Beyond these responsibilities, I hosted and facilitated online webinars, conducted in-person trainings, and traveled to lead sessions at our WeWork events, spoke at conventions, events and being a technical resource when providing booth duties at conventions. Further solidifying the connection between our customers and our product. My holistic approach ensured a seamless customer experience, and I actively contributed to the creation of documentation and knowledge-sharing resources. These resources are in a form of a video, blog or help topics.

contributions:

AUTODESK UNIVERSITY SPEAKER | 2023

AS131400 | Clone Yourself and Save Time on Repetitive Revit Tasks

REVIT PURE LIVE GUEST SPEAKER | 2023

Mastering the Art of Revit Data

BUILDING TRANSFORMATIONS (CANBIM) GUEST SPEAKER | 2022

Industry Summit on Prefabrication 2022
Big Team, Big Project, No Time

TORONTO DYNAMO USER GROUP | 2019 Founding Committee Member

CANBIM | 2018 Member

work experience con't:

MONTGOMERY SISAM ARCHITECTS | TORONTO, CANADA

BIM Manager | October 2020 - Aug 2022

The office expanded during COVID, emphasizing workflow optimization. I worked on various projects. I had the luxury to be exposed to various types of projects and project needs and test out a lot of new workflows regarding documentations, modelling requirements, best practices, IPD projects, modular construction, clash detection needs etc. Introduced BIM360, and improved processes. I've developed an interactive BXP plan to help kick off projects and streamline project kick offs and project setup and developed a data-driven PowerBI dashboard for project maintenance. I updated templates and conducted meetings to address BIM issues. I used parametric approaches for Room Data Sheets and introduced Ideate Software. I engaged in team meetings to address BIM difficulties then have a workshop on training and best practices. I've also kept an eye on support. I had the honor to watch MSA grow and put emphasis on BIM and this is something I am really proud of and excited to be able to achieve.

GENSLER | TORONTO, CANADA

Digital Design Specialist | February 2019 - October 2020

This role is a unique intersection of design and technology, overseeing various office projects. My responsibilities encompassed implementing new tools, product testing, developing BIM Execution Plans for projects of different scales, and transitioning the office to BIM360 remotely. Notable projects included SidewalkLabs, which included building parametric families for kit of parts for factory fabrication, BIM Management, consultants coordination and BIM360 hub management. Optimizing workflows for the CIBC tower interior, retail, and signage. I also maintained stringent BIM standards for PierG airport, conducted clash detection, and enhanced model coordination. In addition to supporting smaller projects and providing digital design assistance, I aided teams in preparing files for laser cutting, 3D printing, and PointCloud scanning.

MGBA INC. | TORONTO, CANADA

Intermediate Architectural Technologist | February 2018 - February 2019

SWEENY & CO. TORONTO, CANADA

Intermediate Architectural Technologist | November 2017 - February 2018

RZA INC. | TORONTO, CANADA

Architectural Designer/ Project Manager | August 2016 - November 2017

DEPARTMENT OF ARCHITECTURAL SCI. | TORONTO, CANADA

Assistant Curator | January 2016 - April 2016

EIGHT ART HOTEL | SHANGHAI, CHINA

Architectural Designer In Residence | June 2015 - August 2015

ECADI, SHANGHAI, CHINA

Architectural Designer | June 2015 - August 2015

ATELIER3AM, TORONTO, CANADA

Architectural Designer | May 2014 - August 2014